

Commercial Equipment Warranty



Congratulations on the purchase of your brand new IPSO Commercial Laundry Equipment.

This warranty applies to the following models:
(CW8, CW8C, CD8G, CD8GC, CD8E, CD8EC, CS8E, CS8EC, CS8G, CS8GC, DD8E)

WHAT YOUR WARRANTY INCLUDES:

- 5 year replacement of all parts from date of invoice. (subject to the conditions below)
- 1 year on site labour from date of invoice. (subject to the conditions below)

WHAT YOUR WARRANTY DOES NOT INCLUDE:

Warranty does not cover issues that occur due to the following:

- Incorrect installation or installation against manufacturer's specifications.
- Problems caused by power, gas or water fluctuations or malfunctions.
- Damage caused intentionally or otherwise.
- Incorrect use of equipment.
- Chemical damage or spillage in or onto equipment
- Improper repair by unqualified or unauthorised persons.

HOW TO OBTAIN SERVICE UNDER THIS WARRANTY:

In the unlikely event your IPSO commercial laundry equipment requires repair please use the following procedure to ensure prompt service:

1. Call our National Service Number on 1800 243 477
2. Please have ready to quote the serial number of the appliance – This can be located inside the door on all models.
3. Please describe the nature of the fault.

Please Note:

We provide free over-the phone support for the life of the equipment and as such we may be able to solve the problem quickly. However, when a service call is required, we will contact you with an ETA of our service representative. Please bear in-mind that if a service call is booked and upon on-site inspection the nature of the fault is deemed to be outside the warranty conditions then charges may apply.

All warranty work must be completed by an authorised Laundry Solutions Australia representative or agent and will be carried out during normal business hours between 8:00am and 5:00pm, Monday – Friday.



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